

Special supplemental benefits for the chronically ill (SSBCI) Eligibility

If you are diagnosed with the following chronic condition(s) identified below and meet certain criteria, you may be eligible for supplemental benefits for the chronically ill.

- Chronic alcohol use disorder and other substance use disorders (SUDs)
- Autoimmune disorders
- Cancer
- Cardiovascular disorders
- Chronic heart failure
- Dementia
- Diabetes mellitus
- Overweight, obesity, and metabolic syndrome
- Chronic gastrointestinal disease
- Chronic kidney disease (CKD)
- Severe hematologic disorders
- HIV/AIDS
- Chronic lung disorders
- Chronic and disabling mental health conditions
- Neurologic disorders
- Stroke
- Post-organ transplantation
- Immunodeficiency and Immunosuppressive disorders
- Conditions associated with cognitive impairment
- Conditions with functional challenges
- Chronic conditions that impair vision, hearing (deafness), taste, touch, and smell
- Conditions that require continued therapy services in order for individuals to maintain or retain functioning

You must participate in a Care management program.

Our plan must receive a 2027 Health Risk Assessment (HRA) and/or an eligible diagnosis through medical claims submission and payment for the current plan year. Once we have

received and made payment on a claim with a diagnosis supporting one or more of the conditions above, you will qualify for eligibility of these benefits.

Healthy Foods and Produce (SSBCI)

At the beginning of each month, your Flex Card will be loaded with an allowance of \$100 per month to purchase fresh produce, meats, bread, eggs and dairy items, and pantry staples at participating retail locations. Unapproved items like tobacco, vaping products, and alcohol are not eligible to purchase with the Flex Card. Check your Healthy Foods balance, transaction list, and the growing list of retail locations that will accept the Flex Card. You can also call Customer Service at 1-833-952-2772, Monday - Friday, 7a.m. - 7 p.m. (CST) for more information about your Flex Card or if you have issues using it.

Healthy foods Flex funds left over at the end of the month expire and do not carry over to the next month.

This allowance is shared with the General Supports for Living benefit.

General Supports for Living - Utilities (SSBCI)

At the beginning of each month, your Flex Card will be loaded with an allowance of \$100 per month to pay for approved utility services, such as phone, gas, electricity, water, internet, cable or satellite television. This purse is separate from OTC. Unused funds do not roll over to the next coverage period and will expire at the end of each month.

You can call Customer Service at 1-833-952-2772, Monday - Friday, 7a.m. - 7 p.m. (CST) for more information about your Flex Card or if you have issues using it.

PayForward, LLC is an independent company that administers the prepaid Flex Card benefits for Blue Advantage plans.

This allowance is shared with the Healthy Foods and Produce benefit.